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# FARM VIGANO BOOKING POLICY

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All reservations made online, by phone, in person, on email or walk ins are subject to the following Booking Terms & Conditions.

## Larger groups of 12 and above.

Guests including children are required to do our set sharing menu

A credit card is required to secure the reservation at the time of booking. Cancellations within 24 hours are subject to a \$10 per person cancellation fee.

For larger groups of 18 guests and above please call the restaurant directly and speak to our dedicated reservations team.

## Cakes.

You are welcome to bring a cake, a \$4 per person cake service fee applies.

## Decorations.

No table decorations are permitted for general dining bookings. Decorations are permitted in our private event spaces by prior arrangement with our events team.

## Seating times, confirmations and cancellations.

All reservations are subject to seating times depending on the date as tables are double booked.

1 to 8 Guests, 2 hours

9 to 17 Guests, 3 hours

18 and above guests, please speak directly with our reservations team.

For lunch reservations after 2pm and dinner reservations after 8pm you may need to enjoy a drink at the bar while your table is being prepared.

Your reservation is not confirmed until you have received written confirmation by email or text. If you have not received confirmation, please contact the restaurant directly. Should your reservation remain unconfirmed, Farm Vigano may not be able to honour your reservation.

Reservations arriving later than 15 minutes from their scheduled booking time without notification will forfeit their table.

## Payments.

Farm Vigano accepts Visa, Mastercard, Eftpos and cash. All credit cards are subject to a 2% Credit Card transaction fee.

## Public Holidays.

A 15% Public Holiday surcharge applies to all bookings.

## Access.

Limited parking is available on the property with a short walk along the garden path to the restaurant.

Main entrance drop off and pick up is allowed.

Limited disabled only parking is available on the main entrance terrace.

Our lower level garden room is only accessible by stairs.

## Menus.

All menus are subject to change depending on season and availability

Our menu contains allergens and is prepared in a kitchen that handles nuts, shellfish, gluten and eggs. Whilst all reasonable efforts are taken to accommodate guest dietary needs, we cannot guarantee that our food will be allergen free.